

House Rules WMC Kerkrade

1. These house rules apply to everyone who enters our event venue ("Venue"). This includes inside and around:

- Rodahal
- Theater Kerkrade
- Parkstad Limburg Stadium
- Abdij Hotel Rolduc

And their immediate surroundings. Together we ensure a pleasant and safe experience.

2. Here you can read what you may and may not bring to WMC. If you are unsure about an item, it is likely not allowed inside. Note: WMC cannot store items for you, so please do not bring unnecessary or valuable belongings. The less you bring, the sooner you can enjoy the event!

3. Always follow the instructions of the WMC team or authorised persons designated by WMC. They are there to help you and others and to ensure everything runs smoothly.

4. In situations not covered by these house rules, WMC may decide to take additional measures.

5. In addition to these house rules, specific venue rules may also apply. These can be found on the Venue's website.

Self-sufficiency, Personal Risk & Liability

6. Everyone present at the Venue is requested to familiarise themselves with the emergency exits in case of an incident.

7. If necessary, the Venue or WMC may decide to evacuate the venue.

8. Make sure you can always contact your emergency contact in the event of an incident.

9. Entering the venue and attending the event is entirely at your own risk. WMC accepts no liability for any damage resulting from entering the venue or attending the event, including for example hearing, visual and/or other physical damage.

10. At or in the Venue you may be exposed to sound levels above 80 dB(A). Wearing hearing protection is your own responsibility. WMC advises the use of hearing protection to prevent hearing damage.

Minimum Age

11. WMC advises visitors under the age of 16 (advisory age) to attend the event together with an adult. Visitors over the age of 5 require a valid ticket. Children under 5 may enter for free but must sit on the lap of a companion.

12. For some events, WMC may set a minimum age. This will be communicated clearly in advance on our website.

Identification Requirement

13. A valid ID is required at the venue throughout the entire event, as is the case everywhere in the Netherlands. Please ensure you always carry a valid form of identification (driving licence, passport or identity card).

14. Upon request from bar staff, security or other authorised persons designated by WMC, you must be able to show a valid form of identification.

Accessibility and Medical (Assistance) Devices

WMC is committed to providing a positive and inclusive experience for everyone. We can accommodate this after contact via tickets@wmc.nl, and to the extent possible.

Due to safety regulations, not everything is possible, including the following:

15. Folding or non-folding chairs or stools are not permitted at the Venue.

16. Wheelchairs, walkers, mobility scooters and other necessary aids (such as medical crutches, white cane) are permitted, but are not allowed in areas designated by WMC as high-risk, such as in front of a stage.

17. The fire brigade has indicated that necessary aids such as wheelchairs, walkers, mobility scooters and other items (such as medical crutches) may only be located in

designated areas. These areas can only be reserved via the reservation form at tickets@wmc.nl.

18. Medication is only permitted in combination with a medication passport (available free of charge from any pharmacy, allow approximately 3 weeks processing time) or a current medication overview (available free of charge from the pharmacy or to download digitally), as well as the supplies required for administering this medication.

19. Food and liquids that are necessary due to an allergy or illness are permitted. Please bring a statement from your GP, dietitian or a card from your patient association.

20. Do you have specific questions about accessibility, medication, food or liquids? Please contact WMC at info@wmc.nl.

Access Rules

Ticket and Access

21. You will only be granted access to the Venue upon presentation of a valid ticket and/or valid wristband. If you have purchased tickets for WMC 2026, you have agreed to the ticket terms and privacy policy, which can be found here: <https://entrii.com/voorwaarden-privacy>

22. If you leave the venue during the event, you will receive a wristband allowing you to re-enter the venue later that same day. You are responsible for obtaining and visibly wearing this wristband when leaving the venue.

23. Stay in the area of the venue for which you have been granted access. It is also not permitted to stand (or remain standing) on stairs, in aisles or on balconies.

24. Persons designated by WMC have the right to refuse you access to the Venue or to remove you from the Venue, without any right to compensation.

25. It is not permitted to enter the Venue or be present under the influence of alcohol and/or other mind-altering substances.

26. During the event, WMC may take photos and/or video recordings for journalistic or promotional purposes, without any compensation being due. The processing of personal data by WMC is carried out in accordance with the privacy statement, available on the WMC website.

Security Check

27. If requested, you are obliged to cooperate with the inspection (search) of personal belongings.

28. You are also obliged to cooperate with a superficial private-law security search (POV) by means of a light pat-down of clothing, pockets, bags and/or shoes.

29. Refusal of either of the above checks may mean that you are denied access to the venue, without any right to refund or compensation.

30. For the safety of visitors and staff, there is camera surveillance at and around the venue. This is carried out in accordance with the privacy statement of the camera operator (WMC and/or the Venue).

WMC's Position on Conduct

WMC wants the event to be a safe and pleasant environment for everyone. Therefore, a number of conduct rules apply regarding what is and is not permitted.

Misconduct

31. (Sexual) violence, (sexual) harassment, discrimination, vandalism, provocation, aggression and causing nuisance in any form are not permitted. Such behaviour may lead to removal from the Venue without refund and transfer to the police. WMC urges visitors and staff to report such behaviour to WMC staff or venue personnel.

32. Activities such as spraying graffiti, making open fires, damaging or moving the property of other visitors, the venue and/or WMC, and climbing (temporary) structures are also not permitted.

33. Wearing provocative expressions and/or face-covering clothing is not permitted.

Rules Regarding Own Food and Drink

34. Bringing your own food and drinks is not permitted in the Concert Halls (Rodahal and Theater) and will not be stored or decanted (except as determined under point 20). You may bring one empty, soft plastic bottle without a cap of a maximum of 0.5 litres, which you can fill with free drinking water inside the venue. At the Stadium, one small bag/backpack of a maximum of 30x40 cm is permitted per ticket holder with light snacks. At the Stadium too, you may bring one empty, soft plastic bottle without a cap of a maximum of 0.5 litres.

35. Drinking bottles, bidons or similar, glass, cans, hard plastic and/or metal bottles are not permitted.

Use of Alcohol and (Electronic) Tobacco Products

36. In line with Dutch law, it is prohibited to purchase alcohol and/or tobacco products if you are under 18 years of age. Passing alcohol and/or tobacco to visitors under 18 is also not permitted.

37. (Electronic) smoking is only permitted in the open air. Smoking inside buildings, structures, tents and under canopies is prohibited by Dutch law. Refill cartridges for e-cigarettes are not permitted.

Drugs and Mind-altering Substances

38. Drugs and other mind-altering substances, such as nitrous oxide cartridges, are not permitted, as is the case throughout the Netherlands.

Other Items Not Permitted at an Event

Some items are not safe at an event and are therefore not permitted:

39. Items such as aerosol sprays (except small packaging up to 250ml of sunscreen, deodorant and perfume), cans, glass, needles, weapons, chains or other items that can be used as a weapon or that can disturb public order, fireworks, flares, laser pens and other

bundled light sources, bicycles, skates, skateboards, scooters, unmanned aerial vehicles (UAVs or drones), (pet) animals, laptops, e-readers, tablets/iPads, speakers, walkie-talkies, toxic, flammable, explosive materials and/or other dangerous items, selfie sticks, banners, cardboard/paper signs with text larger than A4 format, flags or flagpoles are not permitted.

40. A bag ban applies at the Venue. Suitcases, backpacks and bags larger than A4 format and thicker than 10 cm (including front and side pockets) are not permitted. Only bags of a maximum A4 format and maximum 10 cm thick or tote bags with one compartment are permitted. In the vicinity of some venues, lockers may be available for a fee, but this is not the case at all venues.

41. Non-foldable umbrellas may not be brought inside and will not be stored. Small foldable umbrellas are permitted but must be handed in at the cloakroom.

42. If you violate the house rules, you are responsible for storing or disposing of non-permitted items outside the venue. WMC does not provide storage for these items. Non-permitted items will be discarded and will not be returned or stored. If legally prohibited items and/or criminal offences are found, the police will be called.

Permitted items include:

43. Perfume and essential medication in original glass packaging up to a maximum of 50ml, jewellery, powerbanks for charging mobile phones, binoculars, small handheld fans and breast pumps.

Recordings, Recording Equipment and Advertising

44. Professional photo, film or other recording equipment (such as SLR cameras, cameras with interchangeable lenses and GoPro or similar equipment) and recording equipment that is not directly visible or recognisable as such to staff and/or visitors (such as META glasses or similar equipment) are not permitted.

45. Compact digital cameras with a fixed lens and phones with a camera are permitted at the venue, unless communicated otherwise in advance.

46. Creating and distributing professional and/or commercial content at/during/at the event is not permitted without the written consent of WMC, including via influencers or content creators. Furthermore, it is not permitted to advertise or engage in any (other) form of publicity in connection with the event and any part thereof.

In the event of a violation of these rules, WMC reserves the right to recover costs from the visitor. An immediately payable fine of €10,000 applies for each publication or advertisement made (per incident or individual case) and €5,000 for each day the violation continues.

Trading in Goods, Flyering & Samples

47. It is not permitted to trade in goods, distribute flyers and/or samples or distribute promotional materials at the Venue without WMC's permission. These activities are prohibited by law in public spaces without a permit. The provisions in article 46 regarding violations also apply here, including the fines stated therein.

Respect for the Neighbourhood & Surroundings

48. When attending a WMC event, please be considerate of the surroundings by:

- Not parking randomly, but using the designated parking facilities.
- Not urinating in public, but using the available sanitary facilities.
- Respecting the property and night-time rest of local residents.
- Not littering in and around the Venue, but disposing of waste properly in the bins available at and around the Venue.

Non-compliance with the House Rules

49. Violation of the house rules may result in denial of access to the venue, without any right to refund or compensation.

Final Provisions

50. WMC reserves the right to amend these house rules. Visitors are encouraged to regularly check the house rules for any changes.