

75
years

World Music Contest
July 9 - August 2, 2026

FAQ – VIDA Livestream

Restrictions

A VIDA account is for personal use only. Using the same login credentials on multiple devices simultaneously will automatically result in your account being blocked from accessing the platform. This action cannot be reversed.

How do I log in?

To watch videos on VIDA, you must first create an account. Register using a valid email address and create your own password.

How do I purchase access to a livestream?

All WMC livestreams are organized by weekend on VIDA. Select the video you would like to watch for the desired weekend and click **“Buy Access”**.

What can I purchase?

WMC offers two types of livestream passes:

- **Weekend Pass** – €20
- **All Access Pass** – €90

I have received a discount code. How do I use it?

Discount codes issued by WMC must be redeemed during the checkout process, not during registration or login.

After creating your account, select **“Buy Access”**, then choose the **All Access Pass**. During checkout, enter your code in the **“Redeem Discount Code”** field. The discount will be applied automatically. You can then complete the payment process.



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What do I get access to?

A **Weekend Pass** provides access to all livestreams during the selected weekend. Streams are grouped into two categories:

- Parkstad Limburg Stadium
- Rodahal/Theatre

An **All Access Pass** provides access to every livestream throughout the event.

Which payment methods are accepted?

You can pay using:

- iDEAL
- PayPal
- Credit Card

How do I know if I have access to a livestream?

Once you have purchased access, the padlock icon on the livestream thumbnail on the homepage will disappear, indicating that the stream is available to you.

How long will the videos remain available?

All purchased performances will remain available on VIDA until **1 October**. They can be watched on demand by anyone with a valid VIDA account.

I can't log in.

Please make sure you are using the same email address and password that you entered when you first registered. Make sure you use your own account to avoid being blocked.



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I can't watch the livestream. What should I do?

Refresh your browser and try again. If the problem persists, try using a different browser and log in again.

Can I watch WMC on television?

No. WMC performances are not broadcast on local or regional television channels.

Can I connect VIDA to my TV?

Yes. If you are watching a VIDA livestream on a mobile device (smartphone, tablet, or laptop), you can cast or mirror the video to a compatible television using your device's screen mirroring function (such as Apple AirPlay or Google Cast, depending on your device and TV).

Use the **Screen Mirroring** or **AirPlay/Cast** icon in the video player to share the livestream with your TV.

How can I contact support?

If the information above does not answer your question or resolve your issue, please email us at vida@wmc.nl

We will respond to your enquiry as soon as possible, but within 24 hours.

